Program STRATEGIC PROFESSIONAL

Course Description ADVANCED PERFORMANCE MANAGEMENT

Course Code APM

Component COURSE OUTLINE

A. Strategic planning and control

- 1. Strategic management accounting
- 2. Performance hierarchy
- 3. Performance management and control of the organisation
- 4. Changes in business structure and management accounting
- 5. Environmental, social and governance factors

B. Performance management information systems and developments in technology

- 1. Performance management information systems
- 2. Sources of management information
- 3. Recording and processing systems and technologies
- 4. Data analytics
- 5. Management reports

C. Strategic performance measurement

- 1. Strategic performance measures in the private sector
- 2. Divisional performance and transfer pricing issues
- 3. Strategic performance measures in not-for-profit organisations
- 4. Non-financial performance indicators
- 5. The role of quality in management information and performance measurement systems
- 6. Performance measurement and strategic human resource management issues
- 7. Other behavioural aspects of performance measurement

D. Performance evaluation

- 1. Alternative views of performance measurement and management
- 2. Strategic performance issues in complex business structures

E. Professional skills

- 1. Communication
- 2. Analysis and evaluation
- 3. Scepticism
- 4. Commercial acumen

F. Employability and technology skills

- 1. Use computer technology to efficiently access and manipulate relevant information.
- 2. Work on relevant response options, using available functions and technology, as would be required in the workplace.
- 3. Navigate windows and computer screens to create and amend responses to exam requirements, using appropriate tools.
- 4. Present data and information effectively, using the appropriate tools.